

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appl. No. : 10/052,577 Confirmation No.: 7360
Applicant : Brent MAGOUIRK et al.
Filed : January 18, 2002
TC/A.U. : 3623
Examiner : Johnna Loftis
Docket No. : P68364
For : CUSTOMER MANAGEMENT SYSTEM

Mail Stop Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

April 28, 2008

AMENDMENT UNDER 37 CFR §1.111

Sir:

In reply to the outstanding Office Action mailed on October 31, 2007, reconsideration of the above-identified patent application is respectfully requested in view of the remarks on the pages that follow.

This Response is being timely filed. The Office Action sets a three-month shortened statutory period not expiring until January 31, 2008. Applicant respectfully petitions for a three-month extension of time and has included the required fees, thus making the

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Response due by April 30, 2008. The Patent and Trademark Office is hereby authorized to charge any fees necessary to preserve the pendency of this application or credit any overpayment to deposit account No. 50-2929, making reference to Attorney Docket No. P68364.

Amendments to the Claims are reflected in the listing of claims that begins on page 3 of this Amendment.

Remarks/Arguments begin on page 12 of this Amendment.